Chad Koslovsky

Hands-on IT support | Reliable systems, approachable help

Milliken, Colorado · chad@koslovsky.xyz

IT Support Specialist (Cybersecurity Focus) | High Plains Bank

01 PROFILE

Client-facing IT and systems professional with managed-services, community support and NOC experience. Troubleshoot endpoints and networks, modernize access and infrastructure, and stay accountable to the people relying on the fix.

02 EXPERIENCE

Founder / Product Engineer / Systems Lead · Technomancy IT LLC | 2015-Present

Provide direct client IT support across hardware, networks and applications. Build and operate supporting tools, and explain technical choices in the context of each client's business.

Senior Systems Engineer / Datacenter Architect · Front Range Internet Inc. | 2015-2020

Ran the NOC, handled escalations and maintained production infrastructure over a multiyear tenure. Modernized systems, supported monitoring/recovery work and ran SOC 1/SOC 2 audits.

Systems / Software Engineer · Office Evolution | 2014-2015

Built shared applications connecting onboarding, provisioning, CRM and service operations across locations. Worked with leadership to make cross-department handoffs easier to follow.

Network & Systems Engineer · PlumChoice / Everon | 2012-2014

Engineered and supported customer networks and endpoints for a managed-service provider, including antivirus services. Built diagnostic tools and handled on-call issues directly with business owners and users.

Infrastructure and Systems Focal · IBM | 2010-2012

Supported shared enterprise infrastructure and coordinated incidents and changes across teams. Automated audit/backup workflows and managed virtualization labs and hosted desktops.

03 SELECTED WORK

Excell Services | Legacy infrastructure and branch connectivity · Technomancy IT client, Wray, Colorado

Replaced or rebuilt legacy servers and employee computers, upgraded networks, and connected a satellite location with VPN, Windows Server and Active Directory.

Investigated wasted network costs and secured a one-time $15,000 CenturyLink refund.

Technomancy | Repeatable delivery and recovery · Own technical practice and operating platform

Built deployment tooling around versioned images, migrations, health checks and deployment records, plus a backup restore-verification workflow using a disposable PostgreSQL instance.

04 CAPABILITIES

Windows, macOS and Linux; hardware, software and endpoint support · Networks, VPNs, Windows Server and Active Directory · Antivirus services, monitoring, incident escalation and audit procedures · Google Workspace/Atlassian integrations and practical diagnostic tooling · CompTIA A+ and Network+ (earned)

View my interactive resume and work: https://highplainsbank.koslovsky.xyz

LinkedIn: https://www.linkedin.com/in/chadkoslovsky

GitHub: https://github.com/Ravonus

Kerf: https://kerfjs.netlify.app/

Technomancy product overview: https://technomancy.it/