Chad Koslovsky

Milliken, Colorado · chad@koslovsky.xyz

View my resume and work: https://highplainsbank.koslovsky.xyz

IT Support Specialist (Cybersecurity Focus) | High Plains Bank

Cover letter

Hi High Plains Bank team,

I call myself a technomancer. Technology has felt like magic to me since I was a kid, but the part I enjoy most is making it work for someone else. A computer that finally behaves, a connection that stays reliable or an explanation that makes the problem less intimidating can make a real difference to someone's day. Your description of this role as making team members' lives easier feels very familiar to me.

I have spent a lot of time working directly with people who need their technology to work so they can get on with their jobs. Through Technomancy IT, clients call me for their IT needs, and I follow the problem through the hardware, network, software and the way their business actually uses it. I like being hands-on. Having broader engineering experience does not make the everyday support work less important to me; it helps me see what might be behind the problem.

When I lived in Wray and operated Technomancy there, Excell Services was my biggest client. I provided full IT support and modernized legacy servers, employee computers and networks. I helped bring a satellite location online and implemented VPN, Windows Server and Active Directory connectivity for corporate users. I also rebuilt computers for other local businesses and residents, provided house-to-house technical help and assisted school systems in the area. That community work is one reason your emphasis on local relationships stands out to me.

At Everon, I engineered and supported networks and endpoints for managed-service clients, built diagnostic tooling and handled on-call issues directly with business owners and end users. Antivirus services were part of that work. It taught me to keep troubleshooting practical and to communicate clearly with the person waiting for a fix, not just with other technical people.

FRII added a deeper operations and security perspective. During my 2015 to 2020 tenure, I ran the NOC, handled escalations, modernized infrastructure and ran the SOC 1 and SOC 2 audits. After years there and a company purchase, I later took sole systems-engineering responsibility for about a year, with the NOC continuing to handle first-line calls. I know what it means to be the person a team is relying on when something is not going well. I would bring that care to your support queue, documentation and security follow-through without assuming your particular tools or banking environment work like my previous ones.

I have earned CompTIA A+ and Network+, and I continue learning through client work and building my own software. My current work includes Google Workspace and Atlassian integrations, along with substantial use of AI. I enjoy finding useful ways to apply new tools while keeping the basics clear and dependable for the people using them.

I am in Milliken, so Longmont is local to me. I would welcome a conversation about the team and the support your branches need. When technology feels less like an obstacle and more like something people can trust, that is the kind of practical magic I want to keep making.

Chad